Supporting an Employee in Transition

Developing a Plan to Support
When developing an employee support plan, it is important to allow the employee to guide this process. Every transition process is unique and has different steps.

Allow the Employee to Guide This Process.

The Following Questions May Be Useful to Discuss with the Transitioning Staff Member

1. Support
   What is the best way that I/we can support you in this process?

2. How & When
   How and when would you like to discuss this transition with your co-workers, managers, and customers?

3. Time Off
   Would you like to take a couple of days off after this information has been disclosed?

4. Washroom
   Which washroom are you most comfortable using? How can I/we best support you in feeling comfortable using these facilities?

5. Pronouns
   When and how would you like to start being addressed by your proper pronouns and name?

6. If Mistakes
   How would you like to be supported if/when people make a mistake and use the wrong pronoun and name?

7. Coverage
   Are you aware of the medical coverage that is offered by the organization you work for?

8. Medical Leave
   If you are planning any medical leave, do you have a timeline in mind?

9. Feel Supported
   Have we addressed the issues that feel most important to you? Help me understand what else we need to put in place for you to feel supported.

After an Initial Timeline Has Been Created, Revisit It on Occasion

Check in to see if anything has changed; perhaps the employee wishes to amend the timeline in some way. Be flexible and open to these changes. Ensure that the employee understands that this timeline is provisional and that they can discuss and modify it as they need.